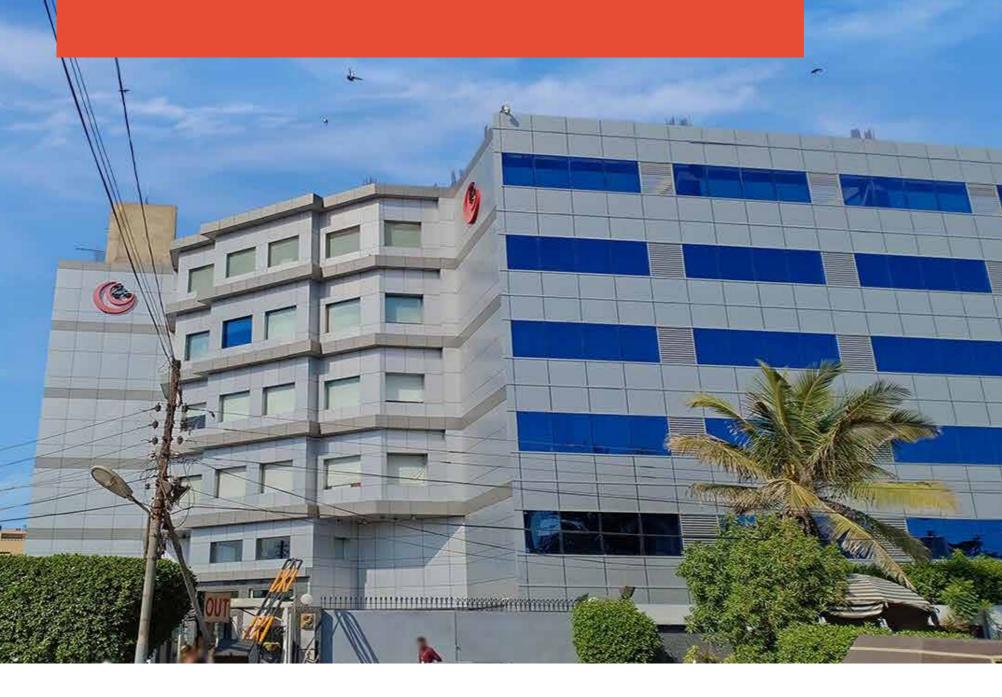


Case Study Website Portal Development & Design





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🐣 About Ziauddin Group

The Ziauddin Group of Companies is a multifaceted organization with a rich history of serving the community. Founded on the vision of Ziauddin Ahmad, a renowned scholar, the group has evolved from a humble maternity home to a leading healthcare and education provider in Pakistan.

The Ziauddin Group encompasses a variety of entities:



- Dr. Ziauddin Hospitals
- Ziauddin School & University
- Health TV and Radio

Challenges

Ziauddin sought to improve two key portals crucial to their operations:

- **Ziauddin OPD/IPD Pharmacy Portal:** This portal is vital for managing prescriptions and medication dispensing within Ziauddin Hospitals.
- **Ziauddin Examination Board Portal:** This portal is used by Ziauddin University for managing student examinations and records.

However, both portals faced several challenges:

- Limited Features: The portals lacked functionalities that could streamline administrative tasks and data management.
- **Bugs and Issues:** Users encountered technical glitches and bugs that hampered their workflow.
- **Outdated Design:** The overall design of the portals was outdated, making navigation and information retrieval cumbersome.

These limitations created inefficiencies and a cumbersome experience for both staff and users.





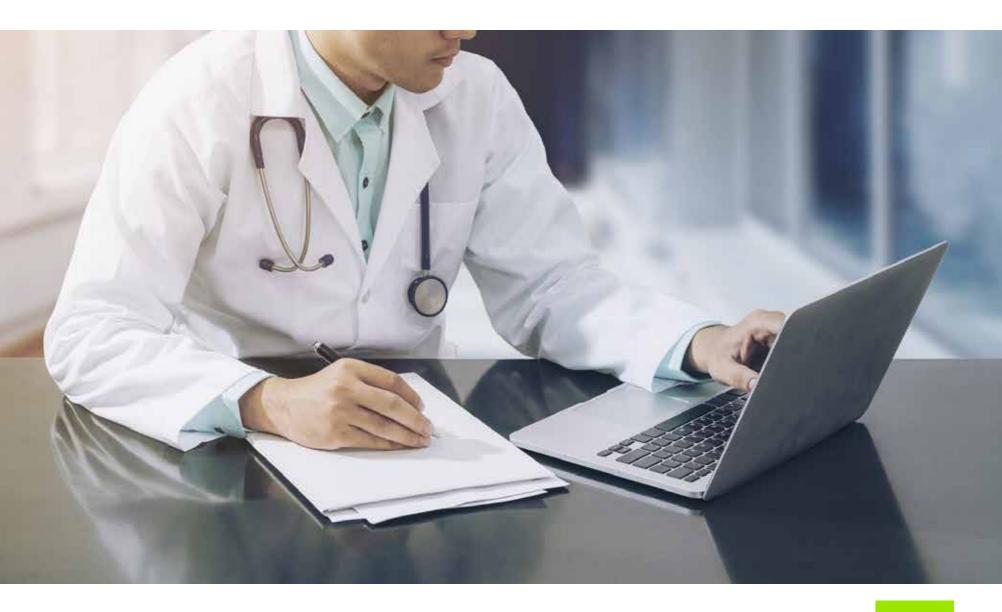
Solution

TDF addressed Ziauddin's challenges by implementing the following solutions:

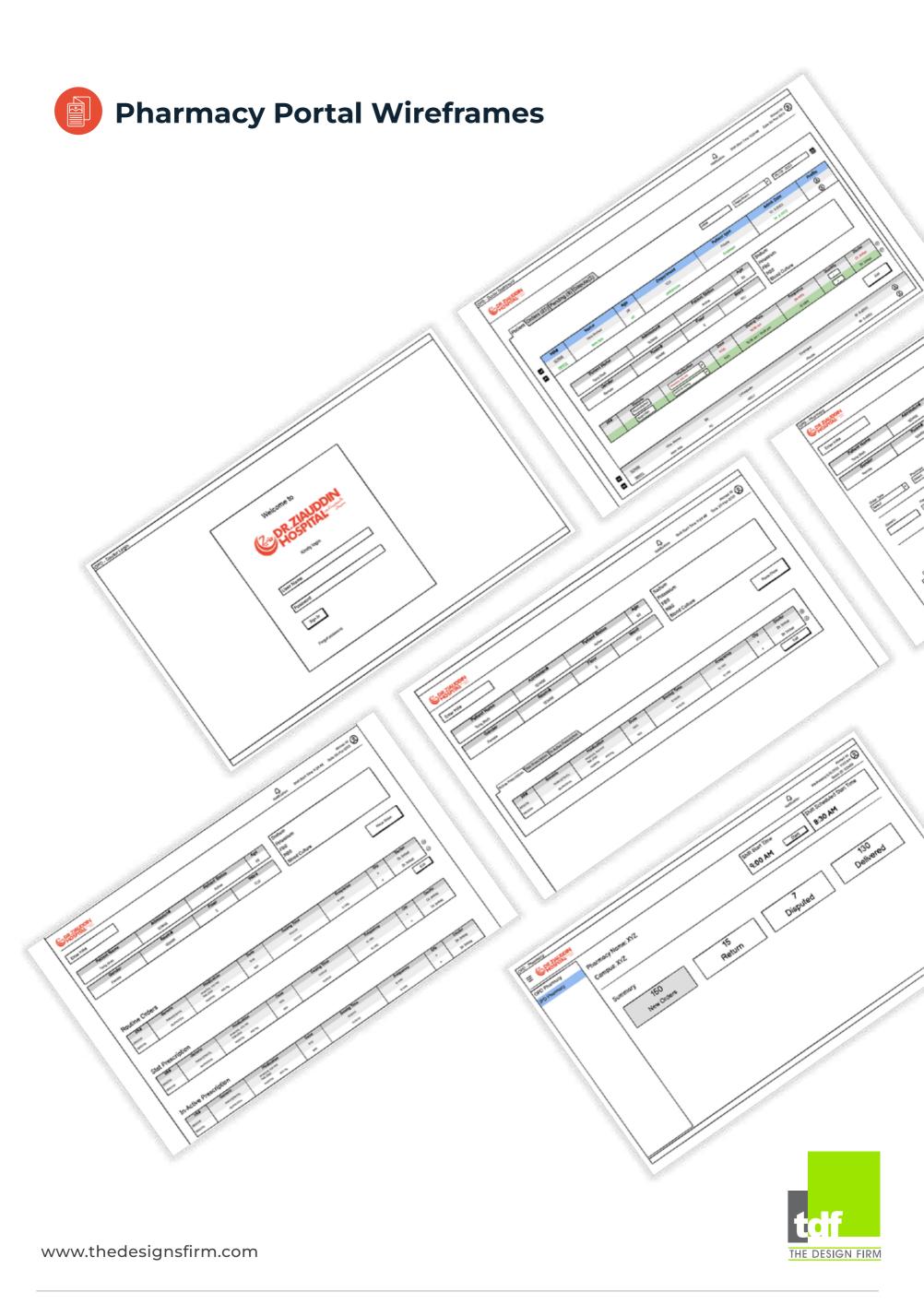
• Feature Enhancement: TDF identified and integrated new features that improved the functionality of the portals. This included features for inventory management, appointment scheduling, report generation, etc.

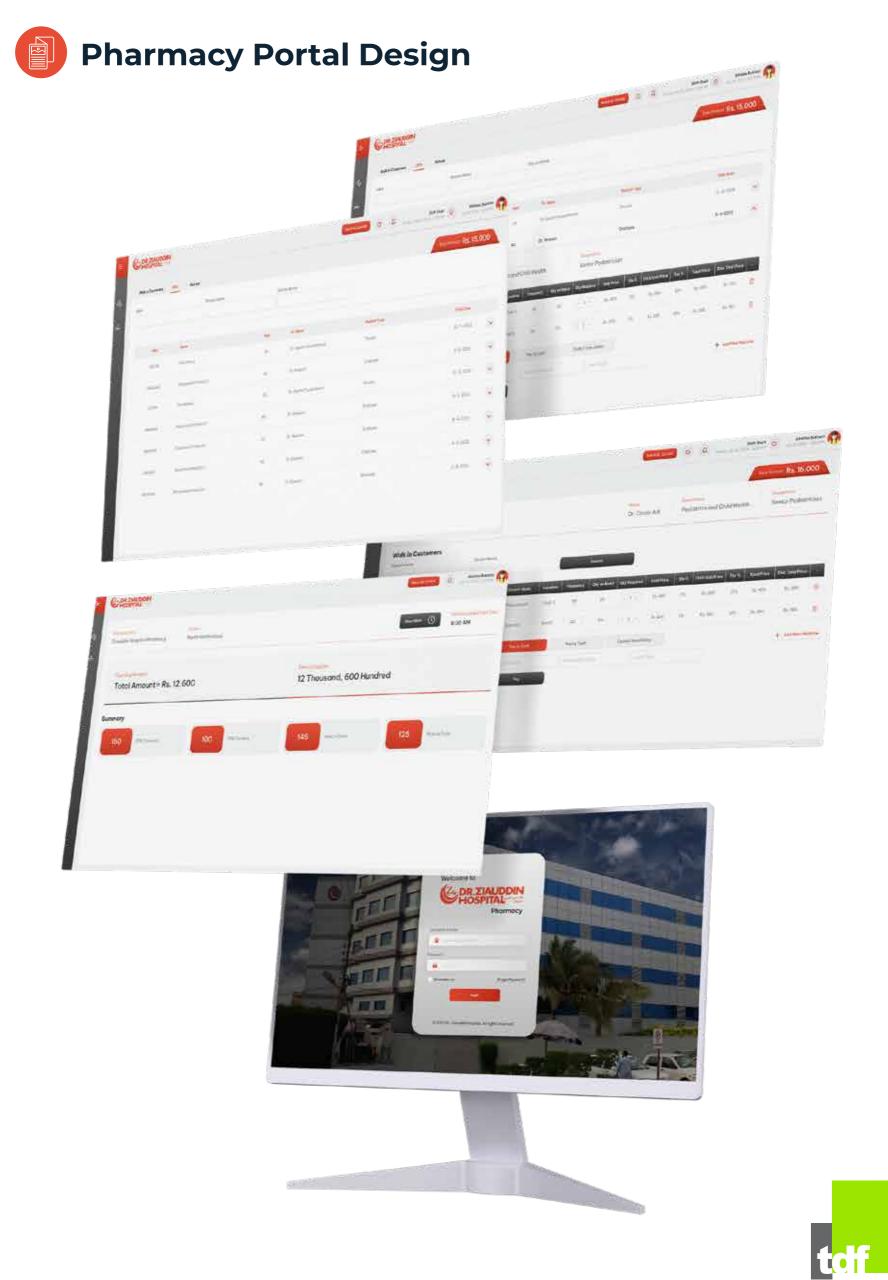
• **Bug Fixes and System Optimization:** TDF meticulously identified and rectified technical bugs and issues to ensure smooth operation of the portals.

• **Design Revamp:** TDF implemented a user-friendly and modern design that improved navigation and information access for administrators.









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Conclusion

Through collaboration with TDF, Ziauddin's revamped OPD/IPD Pharmacy Portal and University Examination Board Portal saw significant improvements. The portals now offer enhanced features, improved user experience with a modern design, and increased reliability through bug resolution. This successful project serves as a prime example of how transforming internal systems can lead to greater efficiency and a more robust digital foundation.



